



Guidelines for Swim Participation

We are excited to have you and your pet as a client. Please review the following, initial each line item, and sign the waiver below with your agreement.

Initials _____ We do not recommend feeding for at least 4 hours prior to swimming.

This can prevent digestive discomfort, vomiting, bloat, and pool defecation. Just as we humans refrain from eating prior to a strenuous swim – similar circumstances apply to your pet.

Initials _____ Ensure your pet is clean and brush your pet prior to your swim appointment.

This is a quick and easy way to help reduce the amount of fur that accumulates within the pool and the filtration system. This will allow MerMutts to keep their swim session fees low. Swimming is not a substitute for a bath.

Initials _____ Ensure pet nails are trimmed.

Overgrown nails can be dangerous, so please keep your pet's nails at proper length.

Initials _____ Potty your pet prior to entry to spa.

Please arrive early to allow your pet adequate time to empty their bladder and bowels prior to the session. Poop bags are provided at both front and rear entrances of the spa. Car rides can be stimulating, and most pets will be in an excited state upon arrival, so please encourage and ensure that your pet has every opportunity to relieve him/herself after getting out of the car.

Initials _____ Leash your pet at all times.

For the safety of your pet, please keep him/her leashed until instructed otherwise. Especially if your female or male dog has a tendency to "mark" or your male dog to lift his leg. You may also use the provided belly bands provided at the front desk if your male dog can't help himself. 😊

Initials _____ Poop in the pool.

Poop happens, but in the pool is a serious incident and can result in business closure for up to 72 hours for draining, sanitizing, refilling, and reheating the pool. It is critical we be made aware of any pet suffering from incontinence or digestive upset. If your pet has an accident in the pool, we will end the session, and you will be responsible for the cost of that session. If the incident is severe, and requires that the swimming pool be completely drained, you will be charged a cleanup fee up to \$300 to help offset the cost of closure and cleaning.

Initials _____ Extra Towels.

Towels and dryers are provided for your pet's comfort and convenience after swimming. It is highly advisable to bring extra towels, especially during colder months to ensure your pet's warmth and to protect your interior on the car ride home.

Initials _____ Cancellation policy.

Cancellations made less than 24 hours before your appointment may incur a charge of 50% of your session. A no-show appointment will be charged the full amount of the session.



Indemnity Waiver

I agree to the above and warrant that I am the owner and/or person responsible for the pet(s) brought to MerMutts, LLC, a Washington limited liability company for canine warm water exercise. Further, I understand that warm water exercise consists of activities such as swimming, stretching, and other modalities in the warm water of the pool. Each session is dependent on things such as the condition and age of the pet, the goals of the owner, the nature of the pet's injury, etc. I understand that MerMutts provides non-medical holistic activities that do not take the place of standard veterinary care and does not diagnose, prognose or treat diseases, deformities, defects, wounds, injuries or provide mechanical therapies that are restricted to the field of veterinary medicine.

I accept that it is my responsibility to consult with my veterinarian and inform MerMutts of any changes in my pet's condition including any underlying medical conditions or medications for the duration of services being provided that may affect their ability to participate in swim activities. I am responsible for any risk posed by undisclosed or unknown medical conditions. I agree that I am ultimately responsible for determining whether the warm water exercise provided by MerMutts are appropriate for my pet(s). A recommendation from my veterinarian is encouraged.

Additionally, MerMutts may refer me and my pet to other programs and pet service providers. However, MerMutts is not responsible for these programs or providers.

I agree to indemnify MerMutts, its employees and independent contractors for financial damages and/or attorney fees; and further waive all personal claims and release MerMutts, its owners, employees, independent contractors and independent therapists for damage, injury or death sustained by me, arising out of my participation in the activities and services of MerMutts or presence on or use of the premises where services are performed. I further waive subrogation claims of insurers.

My pet and I may be videotaped, photographed and recorded while receiving services at MerMutts. If this occurs, MerMutts shall be the sole owner of all copyrights and all proceeds of images and voice recordings. My pet may be used in any and all media and in promotion, advertising, sale and publicizing and exploitation of MerMutts at no cost to MerMutts.

Signature _____

Date _____

Printed name _____